

Software packages and Infrastructure

Application and Dashboard Configuration (Server 1)

Software	Open JDK 11
	Apache Tomcat 9
	Mongo DB 6.0.4
	Eclipse IDE
	Apache 2.4
Hardware	Windows / Linux / Ubuntu-22
	8 Core CPU (Cloud based - eg Azure is most preferred VM)
	Memory – 16 GB RAM
	Disk Space – 1TB space (Minimum)

Social Media Configurations (Server 2)

Software	Python & Supporting Libraries
	Rasa
	NGINX server
	Node JS
Hardware	Linux Server (Ubuntu preferable)
	4 Core CPU
	1 GB RAM for BOT server (for each language. So in case you support two languages, the BOT server requires 2GB RAM)
	min 4 GB RAM Free
	min 30 GB disk space
Prerequisites	FB Messenger
	FB Page
	FB Business/Individual Account - Verified
	FB Developer Account
	FB Messenger App Creation + Approval linked to FB page
	Telegram Account (linked to a phone number)
	WhatsApp Business API Account (linked to a phone number)

Database Server Configurations

Database	MongoDB licensed or Community version 6.0.4
Hardware configuration	CPU : 4 core
	RAM :16GB
	Disk : 1 TB

Note: If Azure cloud (Atlas) version of Mongo DB is provided we will not require Database server